Internet Tools and Staff Collaboration
Agenda

- Social Software and Libraries
- Communication
- Collaboration
- Learning and Training
- Research and Development
- Conclusions
Social Software and Libraries
Practice What You Preach

- Libraries increasingly use social software for patron functions
- Good opportunity to transform staff functions as well
- Problem: too wedded to outdated vendor software
- Opportunity: use what our patrons do
Opportunities

- Build staff capacity/comfort with latest tools
- Facilitate a culture of open collaboration and participation
- Train staff on tools that patrons will also use
- Craft solutions that integrate front and back
Communication
Many of us still struggle with internal communication

Often use outdated distribution lists specific to one piece of email SW

Look at granular solutions that can migrate

Local and hosted options

MUST be a no-brainer to use (ie. go to my e-mail)
Listservs

- Listserv is trademark - “e-mail lists” more common for generic systems
- Around for a long time (since early days of Internet)
- Mature, functional, reliable and goes where staff live: EMAIL
- Local and hosted options
  - Local have more control, integration with local user databases like LDAP
  - Remote easier to maintain, no maintenance, richer feature-set
kind_spirits mailing list administration
Membership Management Section

Configuration Categories
- General Options
- Membership Management
- Privacy Options
- Regular-member (non-digest) Options
- Digest-member Options
- Bounce Options
- Archival Options
- Mail-News and News-Mail gateways
- Auto-responder

Other Administrative Activities
- Tend to pending administrative requests
- Go to the general list information page
- Edit the HTML for the public list pages
- Go to list archives
- **Logout**
Yahoo/Google Groups

- Free and easy to use (there are ads)
- Groups are very similar to Listservs - allow Private and Public options
- Do not need Yahoo/Google mail account to join
- Get messages sent to local mail software
- Advanced features in Yahoo Groups for additional collaboration
Are you a Group Moderator in the Atlanta area? If so, click the link below to learn more about a special Groups Moderator Town Hall event.
Read more...

Activity within 7 days: New Questions

Description (Edit, Add Photo)
A private group for use with a course at the University of Winnipeg dealing with the use of information technology in libraries.

Hello
Is everyone having a good time? Are you all coming to the Manitoba Library Conference May 3&4? Cheers
Angela
Posted - Mon May 2, 2005 2:51 pm

Test email
Hi All, Just a welcome test!!! ... Post your free ad now! Yahoo! Canada Personals
Posted - Tue Apr 26, 2005 2:49 pm

this is a test
Hi group...this is a test... ___________________________________________________________________________________ Do You
Yahoo! Tired of spam? Yahoo! Mail has the best spam protection around
Posted - Tue Apr 26, 2005 2:40 pm
Blogging

- blogging often thought of as a personal diary-type thing
- also useful for internal communication, esp. when you want to share outside
- good when you want to control content
- good examples of where a blog can be useful
  - new books/resources list, database updates/tips/techniques, library news
  - reference binder, collections discussion/suggestions
- easy to integrate into other sites/apps using RSS
May 03, 2008

Special Section of the Guardian

JISC and the Guardian on Academic Libraries

special insert for the Guardian newspaper and worth a read - the evolution of academic libraries in the new digital age.

Email this • Save to del.icio.us • Digg This! • Connotea This

Posted on May 03, 2008 at 01:30 PM in eLearning | Permalink | Comments (0) | TrackBack (0)

Digg This | Save to del.icio.us

Is Your Daily Life Enslaved by the Electronic World?

Unfortunately I Would Have to Say, Yes

I got this one from my good friend Michael Dudley, as we recently discussed our mutual tendencies to get way too busy and, at least in my case, tethered to the infernal laptop/blackberry combo. I struggle with this one constantly and found this short piece from MediaCulture particularly interesting, especially from the port of view of privacy and mini-celebrity. It also made me think more and more about my recent decision to delete my Facebook account - alas, when I find the time :-( This seems more and more like a good idea because: 1) I don't check it regularly 2) I like my friends, but I can keep in touch in person and more often satisfying ways 3) I increasingly find the ways Facebook can be abused hard to accept 4) it will probably be dead in a year or so anyway, so why invest so much in a fling? Anyway, you get the idea...

Email this • Save to del.icio.us (1 save) • Digg This! • Connotea This

Posted on May 03, 2008 at 01:22 PM in Information Rights & Freedoms, Miscellany & a Shako of Ephemera | Permalink | Comments (1) | TrackBack (0)

Digg This | Save to del.icio.us
IM/Chat Software

- Many are proprietary, but very useful
- Use as a chat client, including audio and video
- iChat for Mac-only, internal
- Skype for larger distributed network and internal mixed
  - great for group chats, meetings with some people elsewhere
  - can also use to call land lines ($40 per year for NA)
  - conferencing function very useful
Your Communication Tools?
Collaboration
Collaboration in a common online framework provides significant advantages.

Range of tools can meet this need.

Functions include:
- file editing/sharing (the cornerstone)
- discussion forums, chat
Google Docs

- The most commonly used for document sharing
- Easy and evolving constantly
- Word processing, spreadsheets, powerpoint
- Other alternatives (like Zoho.com), but Google is the juggernaut
<table>
<thead>
<tr>
<th>Name</th>
<th>Folders / Sharing</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>YESTERDAY</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Draft of Communication</em></td>
<td>Amy <em>kelly</em>, Amiccual, Amacdonald, me</td>
<td>May 2 <em>Amy_kelly</em></td>
</tr>
<tr>
<td><strong>EARLIER THIS WEEK</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>APLA2008Program</em></td>
<td>me, Astewart, Bjkissic, Brenda. brady, Don.moses, Fjjohnson, Pmdoucette, Prm</td>
<td>May 1 me</td>
</tr>
<tr>
<td><strong>EARLIER THIS YEAR</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Class Sessions</em></td>
<td>Bjefery1064, Ccallaghan, Dhooper, Lloydsimon1, me, Nhanus, Sllloyd</td>
<td>Apr 7 Ccallaghan</td>
</tr>
<tr>
<td><em>Elec-ACV-AVC200708</em></td>
<td>Dhooper, me, Nhanus</td>
<td>Apr 5 Dhooper</td>
</tr>
<tr>
<td><em>GS151_Goals</em></td>
<td>me, Atrett, Gbke, Hennessey, Joevelaidum, Lmeggs, Mgbair, President, Sar</td>
<td>Mar 12 me</td>
</tr>
<tr>
<td><em>GU151_NewsStudents_FAQ</em></td>
<td>me, Atrett, Gbke, Hennessey, Joevelaidum, Lmeggs, Mgbair</td>
<td>Mar 12 me</td>
</tr>
<tr>
<td><em>GI151_Counselors_FAQ</em></td>
<td>me, Atrett, Gbke, Hennessey, Joevelaidum, Lmeggs, Mgbair</td>
<td>Mar 12 me</td>
</tr>
<tr>
<td><em>Island ILS_Discussion</em></td>
<td>me, Astewart, Calfizpatrick, Don.moses, Fscudmore, Harry.holman, Hholman, K</td>
<td>Mar 11 me</td>
</tr>
<tr>
<td><strong>APLA 2008</strong></td>
<td>me</td>
<td></td>
</tr>
<tr>
<td><strong>Pathways</strong></td>
<td>me</td>
<td></td>
</tr>
<tr>
<td><strong>Brainstorming for &quot;English 101&quot; Option</strong></td>
<td>me, Rkurai, Wahlton</td>
<td>Jan 21 me</td>
</tr>
<tr>
<td><strong>OLDER</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Living_Archives_CURA_Proposal_2008</em></td>
<td>me, Rkurai, Uhassenstein</td>
<td>11/18/07 me</td>
</tr>
<tr>
<td><em>2008-2009 budget</em></td>
<td>Nhanus, Dhooper, me</td>
<td>11/18/07</td>
</tr>
<tr>
<td><em>Living Archives AECG7</em></td>
<td>Sandymcau, Bon_stewart, Btewart, Coarsesalt, me, Miegott</td>
<td>10/25/07 Miegott</td>
</tr>
<tr>
<td><em>2008 -2009 budget detail</em></td>
<td>Nhanus, Dhooper, me</td>
<td>10/22/07 Nhanus</td>
</tr>
<tr>
<td><em>Inukshuk</em></td>
<td>Purr71, Don.moses, Groen.allan, Jwullivan, Ldweed, Ldweed, me</td>
<td>6/22/07 Ldweed</td>
</tr>
<tr>
<td><em>Inukshuk_EOI_Current_Version</em></td>
<td>Brenda.brady, Ajgroen, Don.moses, Groen.allan, Jwullivan, me, Purr71</td>
<td>6/5/07 Don.moses</td>
</tr>
<tr>
<td><em>jumpstart</em></td>
<td>Don.moses, Brenda.brady, Groen.allan, Josey.mallisa, me, Miegott, Pmdouc</td>
<td>4/5/07 Don.moses</td>
</tr>
<tr>
<td><em>Inukshuk EOI</em></td>
<td>Brenda.brady, Don.moses, Jswullivan, me</td>
<td>2/19/07 Brenda.brady</td>
</tr>
<tr>
<td><em>3.2 Project Overview (maximum 20 pa)</em></td>
<td>Coarseasat, Atlurlong, Am127, Anne.furiong, Bill, Elana.janger, Jwullivan, Kschult</td>
<td>11/10/07 Anne.furiong</td>
</tr>
</tbody>
</table>
Zoho

- Extremely rich and full-featured - all functions you would need
- Nicer and more stable than Google, esp. good for small business
- Additional features for organizations for a fee
- Not as much money behind them as Google, hard to know where business model will go
SeaWords 2008

Join award winning authors, a noted literary agent and fellow creative writers at the first annual SeaWords creative writing institute this summer in beautiful Prince Edward Island. Supported by the Lucy Maud Montgomery Institute and the University of Prince Edward Island, SeaWords will take place the week of August 18-22 in Brackley on the island’s charming north shore. Drawing from the energy of local celebrations, commemorating the 100th anniversary of the publication of Anne of Green Gables, the theme of this year’s Institute is “Canadian woman writers.” This theme is fitting as we honor one of our own of the past and with an all star line up of some of the best in modern Canadian writing and publishing, SeaWords will not disappoint.

The faculty and guest writers need little introduction to those familiar with the current Canadian literary scene. This year’s writing team includes: Anne Simpson, an award winning novelist and poet now residing in Antigonish, Nova Scotia, who has produced many notable works, including her latest novels, Falling and Canterbury Beach; Karen Connolly an internationally acclaimed poet, novelist and non-fiction writer whose latest novel, The Lizard Cage, won the 2007 Orange Broadband Prize for New Writers as well as Anne-Marie MacDonald, a multi-talented Canadian star of literature and the stage praised for her first novel Fall on Your Knees and the Governor General’s Award winning play Goodnight Desdemona (Good Morning Juliet). In addition to these artists, Institute participants also have the opportunity to meet and learn from Jackie Kaiser, former editor at Penguin Books Canada, currently an agent with Westwood Creative Artists representing some of the hottest Canadian talent today.

The week will unfold with workshops, based on content submitted by the participants and a variety
Internet Tools and Staff Collaboration

Mark Leggott
University of PEI
APLA 2008
Wikis

- Wikis provide a more “democratic” collaboration environment
- Useful for public document editing and creating long-term resources
- Many hosted options
  - PBWiki one of the nicer and easier to use
  - MediaWiki same system as Wikipedia - good option for locally hosted
- When to use a GoogleDocs vs Wiki? Presentation vs. Collaboration
Welcome to UPEI's Test PBWiki 3.0 Site

Try the new version out?
Your Collaboration Tools?
Learning and Training
Core to my approach is that every collaborative opportunity is an opportunity to learn.

Sometimes it is useful to take a more proactive/deliberative approach.

Good example is recent move at UPEI to Moodle as the LMS:
- used as an opportunity to teach staff how to use/support campus LMS
- now use for most collaborative work at Robertson Library
Moodle

- Moodle is a fully-functional, open source LMS
- UPEI moved from WebCT to Moodle for all courses in 2007
- Goal for 2008-09 is to have a presence for every course on campus
- Robertson Library developed a Library Resources block that is part of every course and gives course-grained access to library material
- Library uses extensively for staff - our de-facto intranet
RobLib Online Community

**Documents**
- Library Council Minutes
- Library Council Agenda
- Library Hours
- Copyright poster
- Liaison Librarians
- Liaison Librarians - Text

**General Resources**
- Freedom to Read Week February 25-March 3
- CARLI (Consortium of Academic and Research Libraries in Illinois) OPAC enhancements Tasklist
- ILL statistics - Borrowing by status
- ILL statistics - Lending
- ILL statistics - Borrowing

**Wiki's for Collaboration**
- Records Management
- Indirect Funds Suggestions
- ASIN Resolver/SingleSearch Discussion
- ACCESS 2007

**Databases - questions, problems, information**
- Springer Archives database
- The Death of Publishing
- Resource
This is a forum for Library staff to discuss issues and topics relevant to our future and how we adapt to the evolving academic and information landscapes.

Add a new discussion topic

<table>
<thead>
<tr>
<th>Discussion</th>
<th>Started by</th>
<th>Replies</th>
<th>Last post</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web committee agenda and meeting notes</td>
<td>Grant Johnson</td>
<td>0</td>
<td>Fri, 2 May 2006, 11:40 AM</td>
</tr>
<tr>
<td>Copyright document for Feb. 27/08 Council Meeting</td>
<td>Simon Lloyd</td>
<td>0</td>
<td>Tue, 12 Feb 2008, 04:52 PM</td>
</tr>
<tr>
<td>Strains and Joys Col our Mergers Between Libraries and Tech Units</td>
<td>Louise Mould</td>
<td>0</td>
<td>Wed, 16 Jan 2008, 11:34 AM</td>
</tr>
</tbody>
</table>
| Going virtual: technology & the future of academic libraries             | Louise Mould       | 1      | Grant Johnson
                                  |                    |        | Mon, 3 Dec 2007, 09:46 PM     |
| A Strategy for Academic Libraries                                         | Grant Johnson      | 1      | Tue, 20 Nov 2007, 10:20 PM    |

Moodle Docs for this page

You are logged in as Mark Leggett (Logout)

RLGI
Library Resources

- Avoiding Plagiarism
- Library Catalogue
- Library Homepage

CINAHL
E-Reserves Lab
E-Reserves Course
Nursing Research Guide

QUESTIONS?
E-MAIL US
Other Good Learning Tools

- Jing.com - create screencasts that run via browser
- Screencast.com, Slideshare.com
Your Tools?
Research and Development
Growing Your Library

- Sharing research is a great way to grow and organization
  - share research citations with tools like RefWorks, Zotero
  - share websites and other resources via Del.icio.us
  - share images and presentations via Flickr or SlideShare
40

RDF API for Drupal 6.x | groups.drupal.org  edit/delete
to drupal semanticweb | saved by 16 other people | 1 day ago

Marginalia Web Annotation | geof  edit/delete
to collaboration annotation education | saved by 54 other people | 4 days ago

SourceForge.net Flori sourcecode and screenshots available  edit/delete
to upvelve fedora learningobjects | 4 days ago

Beth Powning, author and photographer  edit/delete
to Immi writing | on april 23

GRASS GIS - The World Leading Free Software GIS  edit/delete
to gis mapping opensource | saved by 526 other people | on april 17

Zap Your PRAM Conference 2008  edit/delete
to conference technology | saved by 2 other people | on april 17

HoneyComb Fixed Content Storage at OpenSolaris.org  edit/delete
to data storage upvelve | saved by 19 other people | on april 15

LibQUAL+(TM) – Charting Library Service Quality  edit/delete
to library statistics | saved by 76 other people | on april 15

Sun StorageTek 5800 System - Get It  edit/delete
to fedora storage hardware | on april 14

bbPress > Home  edit/delete
to opensource wordpress forums | saved by 1668 other people | on april 13

showing 10, 25, 50, 100 items per page
Demos

- Zotero
- SlideShare
UPEI VRE

- UPEI taking the research collaboration one step further
- VRE - Virtual Research Environment
  - collaborative tools focused on interdisciplinary research groups
  - Drupal integrated with Fedora repository
  - same system used for Living Archives project
- Used by over 20 groups at UPEI
Agenda for April 30th Meeting

- Updates
  - Server/AC Update
    - AC was down again at 2 AM today. Alarm installed by facilities did work and someone from Security was at the Library to open the doors and turn on the fans.
    - Staff need to make sure that if they are logged in to 238 via VNC then they need to make sure they log out when done, as nobody else could run apps and get to the admin module.
    - TODO: Did Security notify Systems? They probably should send an SMS or e-mail to one or more Systems people.
    - ToDo: Charles to ensure that the e-mail send once a certain temperature is reached is working.
    - Grant will have facilities write up a report on this incident.
  - Training Update
    - The message for VRE clients is ready to go.
    - Grant will be the lead for the 1st and 2nd sessions, with Mark, Dawn and Cindy available at the session to help.
    - Mark, Grant and Paul will do the 3rd, Additional Modules, session.
    - Mark, calendar, RSS, Paul, Projects and Ubercart; Grant: Mail and Article Search.
    - ToDo: Dawn will send the massage out this week.
    - ToDo: Jarrod will touch base with Jay re recording the sessions and also to see if he can set it up so he doesn't have to be there.
    - ToDo: Mark to contact Jay re ePresence and setting one up here.

- IR Update
Your Tools?
Conclusions
Why Didn’t I Mention...

- Social Networking sites that aren’t appropriate and won’t last?
  - Facebook, MySpace

- Social Network Sites That Won’t Last?
  - Ning, Twitter

- Social Networking Sites That are Too New?
  - Twine